



UK and International Services

Tariff Guide

No one delivers better value

throughout the UK and the rest of the world

DPD Local has a range of easy-to-use, time-critical UK delivery options, developed with your business in mind. In addition, a one hour delivery window will be provided to receivers on UK services.

UK Services

A comprehensive range of time-critical, value-for-money services for parcels, documents and freight that meet all your distribution needs.

In addition, a one-hour delivery window will be provided to receivers on all UK services.

- Before 10:30 and before 12:00
- Next Day
- Saturday By 10:30, By 12:00 and Next Day
- Sunday by 12:00 and Next Day
- DPD Pickup

International Services

Our international delivery services can help you reach new markets and consumers. We deliver to over 200 countries and have a choice of services specifically for exporters.

- DPD Classic
- DPD Air Classic
- DPD Express
- DPD Direct

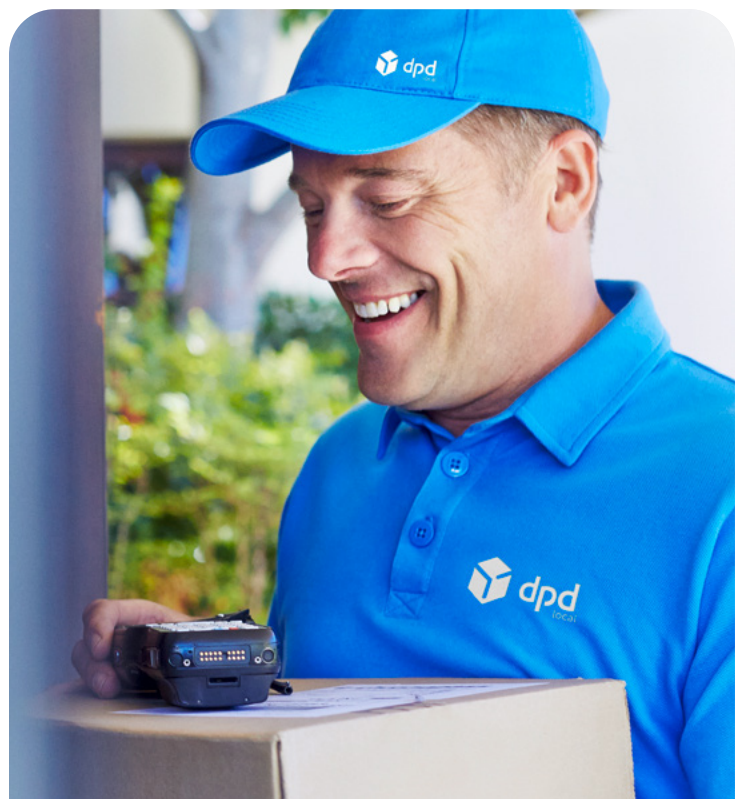
Logistics

Our logistics division specialises in adding value to customers' supply chains. By providing a tailored logistics service, the operation allows you to achieve seamlessly efficient transfers from your production units to your customers.

- National Logistics Centre
- Inventory management
- Dedicated vehicle operations
- National distribution
- Warehousing, pick and pack

Other specialist services include:

- offshore
- swap it
- desk-to-desk
- timed delivery
- reverse it - the smarter returns service

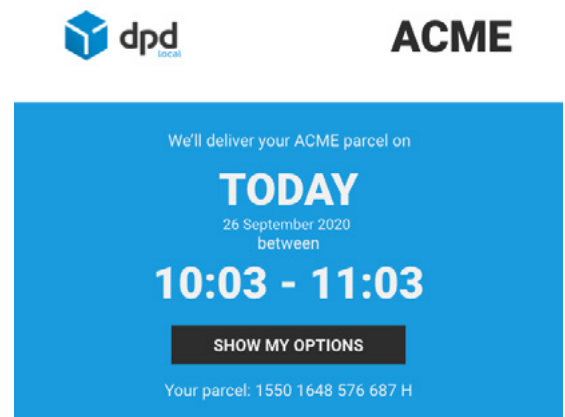


Predict

One Hour Delivery Timeslot

We provide your customers with text and email notifications advising them of when their parcel will be delivered and on the actual day of delivery a one hour timeslot. What's more, this service is free to all customers.

A personalised text message or email will be sent directly to your customers advising them of the date and time of delivery. Your customers can also access a suite of 'in-flight' options to rearrange their delivery to suit their specific needs.



Shipped

Once the parcel has been despatched, we'll send a text confirming the delivery date, and we'll also provide options to reschedule.

Out for delivery

Your customer will receive a text message as soon as your package is out for delivery, along with a one hour delivery window and options to rearrange.

Email notification

Deliveries can also be notified and rescheduled via email, which we can personalise with your company's branding. Just like with our SMS messages, your customers will receive notifications when their parcel is despatched and again on the morning of delivery.

Pickup

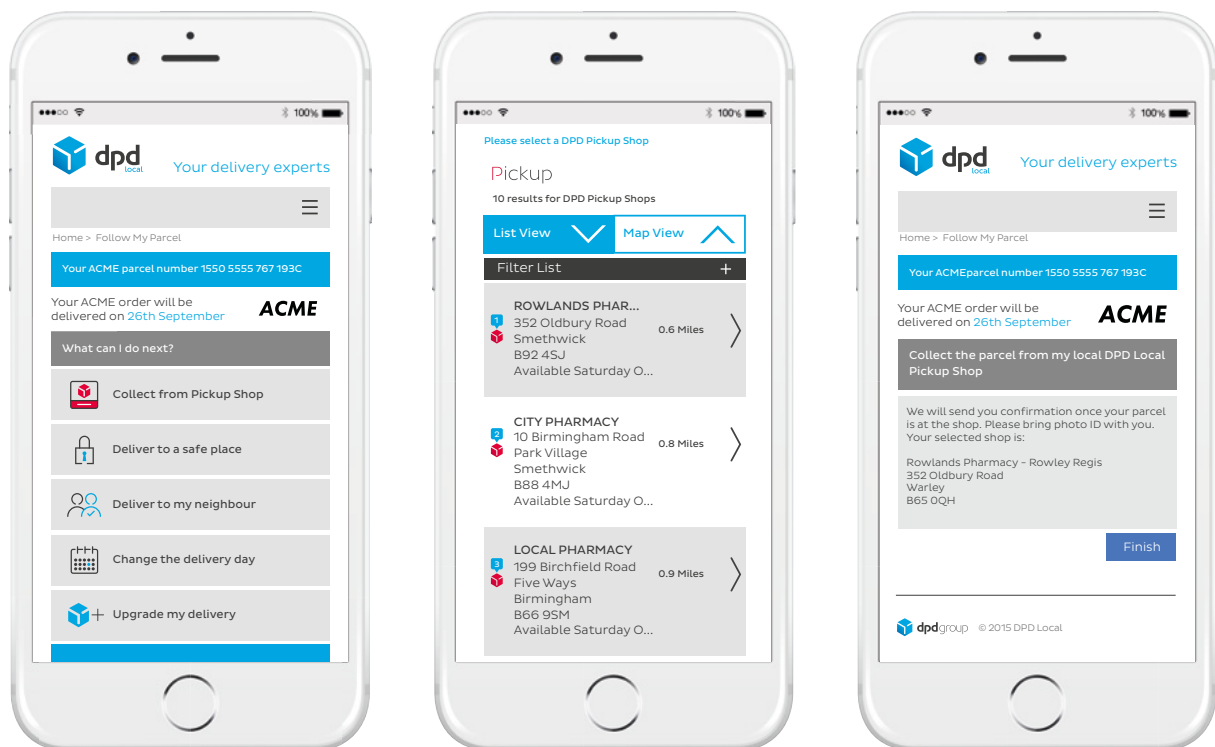
The best parcel shop network in the UK

DPD Pickup offers your customers even more choice.



DPD has established its own unique network of 2,500 shops in the UK with a DPD Pickup shop within 10 minutes drive of 90% of the population and 5 minutes walk within Central London. In fact your customer will have access to the best shop network in the UK

The Rowlands and Numark Pharmacy chains, Doddle and Halfords shop networks are ready to provide your customers with a quality Pickup experience.



Even more choice for your customers

We know some customers can't be at home for their deliveries so they can now choose to leave parcels with a specific neighbour, in a safe place or at their nearest DPD Pickup shop.

Ship to shop

We would like you to integrate the DPD Pickup option into your checkout process but your customers will still be able to divert their delivery to their local shop using the 'in-flight' options from their text or email notification,

Great value with all our UK services

Whether you're sending documents, parcels or freight within the UK, our range of reliable, time-critical delivery services is designed to meet your business needs.

England*, Scotland* & Wales	By 10:30	By 12:00	Next Day	Saturday & Sunday Surcharge
expresspak1 Premium bag for items weighing up to 1kg	£23.47 per parcel	£16.58 per parcel	£9.68 per parcel	£26.24 per parcel
expresspak5 Premium bag for items weighing up to 5kg	£26.99 per parcel	£20.10 per parcel	£13.19 per parcel	£36.68 per parcel
parcels For a single item weighing up to 30kg or up to 1 metre in length	£36.04 per consignment (inclusive of first 10kg) + £0.87 per kg	£29.14 per consignment (inclusive of first 10kg) + £0.87 per kg	£22.23 per consignment (inclusive of first 10kg) + £0.71 per kg	£38.66 per consignment (inclusive of first 10kg) + £0.71 per kg
freight For a single item weighing between 31-350kg	£60.57 per consignment (inclusive of first 31kg) + £0.89 per kg	£49.36 per consignment (inclusive of first 31kg) + £0.89 per kg	£42.46 per consignment (inclusive of first 31kg) + £0.89 per kg	£67.67 per consignment (inclusive of first 31kg) + £0.89 per kg

*Our premium services in Scotland and Cornwall are By 11:30 and By 13:00

NB. Offshore items may be consigned by air and therefore must comply with air regulations.

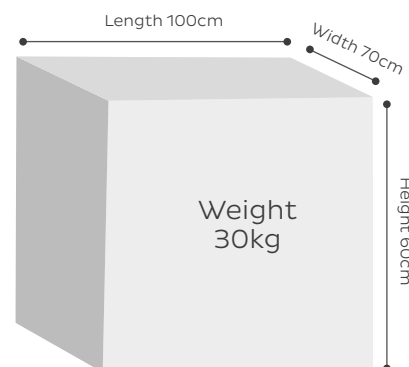
Northern Ireland, Channel Islands*, Isle of Man*, Scilly Isles*, Scottish Islands* <small>*Two day service only</small>	Next Day	Two Day
parcels For a single item weighing up to 30kg or up to 1 metre in length	£51.72 per consignment (inclusive of first 5kg) + £2.02 per kg	£37.69 per consignment (inclusive of first 5kg) + £1.30 per kg

Scottish Highlands, Isle of Wight <small>*Two day service only</small>	Next Day	Two Day
parcels For a single item weighing up to 30kg or up to 1 metre in length	N/A	£30.19 per consignment (inclusive of first 5kg) + £1.01 per kg

Delivery information

Maximum parcel dimensions and weight to ensure next day delivery:

Service Guide	12:00	Next Day	Two Day
Belfast	✓	✓	✓
Channel Islands	✗	✗	✓
Channel Islands - St. Helier	✗	✗	✓
Isle of Man	✗	✗	✓
Northern Ireland	✗	✓	✓
Scottish Highlands & Islands	✗	✗	✓
Scilly Isles	✗	✗	✓
Republic of Ireland	✗	✗	✓
Dublin	✗	✗	✓



*Parcels exceeding these dimensions and weight are subject to an Oversize / Overweight charge of £23.50 per parcel (£22.00 per parcel on the Republic of Ireland Two Day Service)

We'll always take extra care of your European consignments

Every day our 60,000 delivery experts deliver more than 4 million parcels across our European road network and beyond.

DPD European Depot Network



Extended liability

Extended liability is easy to calculate using the simple steps below:

1. Round up the liability or replacement value of your shipment to the nearest pound, e.g. £139.27 = £140
2. If the value is more than £700, the premium charged will be 1% of the value, e.g. if the value is £837, divide this figure by 100 = £8.37. Minimum charge £7.50 up to a maximum liability of £5,000

Duties and Taxes Prepaid

eDAP (enhanced DAP) is the DAP incoterm is used for the shipment but under which all duties and taxes to be recovered are paid by the Recipient to the Customer at the time of order, and thereafter charged to the Customer by the Service Provider. There is a £5.00 per consignment fee covering the enhanced DAP process and any admin handling for this offering.

Parcel service

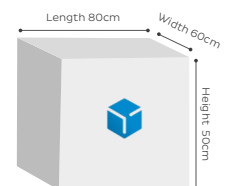
The charge may be based on either the volumetric or the actual weight, whichever is greater. The volumetric weight of your parcel should be calculated as follows:

$$\frac{\text{length (cm)} \times \text{height (cm)} \times \text{width (cm)}}{\text{divided by 4,000}} \quad \text{e.g.} \quad \frac{50 \times 50 \times 40}{4,000} = \mathbf{25kg}$$

$$\text{length (cm)} + 2 \times \text{width (cm)} + 2 \times \text{height (cm)} - \text{e.g. } 80 + 60 + 60 + 50 + 50 = \mathbf{300cm}$$

Maximum weight per item **31.5kg**.

Maximum dimensions per item - **175cm** length, **300cm** girth.



Notes for DPD Service

1. When the volume of goods exceeds 4.0 cubic metres per tonne, the company charges are based on whichever is the greatest, volume or weight.
2. For parcels to Switzerland and Norway the sender is liable for all non-paid duty and VAT by the receiver when delivery has been made. An additional administration charge of £12.50 or 2.5% of the invoice value, whichever is the greater, will apply. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT.
3. Some rural areas may be outside the delivery times shown.
4. Delivery times shown exclude the day of collection.
5. Tariff applies to mainland destinations only.
6. An oversize export charge of £22.00 per parcel will apply for any items that exceed 31.5kg in weight, 175cm in length and/or 300cm in girth.
7. A returns surcharge per parcel will apply when DPD return the parcel from the international gateway or EU/ EFTA countries, and covers the additional operational and processing costs (see Classic tariff for rates.)
8. An EU Clearance Fee of £4.75* will apply to all consignments shipped on the DPD Classic and Republic of Ireland Two Day service. This fee covers Customs Clearance, handling, and processing costs to export parcels to EU destinations from Great Britain. This fee may be adjusted in the event of any substantial or material change in circumstances.

*Switzerland and Norway's Customs Clearance fee is £25.00

We'll always offer an exceptional service through our DPD Classic tariff

Parcel service

Single items weighing up to **31.5kg**. Maximum dimensions **175cm** length, **300cm** girth.

Country	Zone	Invoices Required	Parcel rate to include first 5kg	Additional KG thereafter	EU/ Customs Clearance Charge	Transit Time	Export return charge	Unsuccessful Export Fee*
Austria	2	Y	£43.81	£3.25	£4.75	3-4 days	£4.75	£0.75
Belgium	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Bulgaria	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Croatia	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Czech Republic	3	Y	£50.57	£4.43	£4.75	4-5 days	£5.00	£0.75
Denmark	2	Y	£43.81	£3.25	£4.75	3-4 days	£4.75	£0.75
Estonia	4	Y	£56.70	£4.75	£4.75	5-6 days	£5.25	£0.75
Finland	4	Y	£56.70	£4.75	£4.75	5-6 days	£5.25	£0.75
France (inc Monaco)	1	Y	£35.47	£2.09	£4.75	2-4 days	£3.75	£0.75
Germany	1	Y	£35.47	£2.09	£4.75	3-4 days	£3.75	£0.75
Greece (inc islands)	5	Y	£56.70	£4.75	£4.75	6-8 days	£5.50	£0.75
Hungary	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Italy	3	Y	£50.57	£4.43	£4.75	3-5 days	£5.00	£0.75
Latvia	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Lithuania	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Luxembourg	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Netherlands	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Norway	5	Y	£56.70	£4.75	£25.00	6 days	£5.50	£0.75
Poland	4	Y	£56.70	£4.75	£4.75	3-4 days	£5.25	£0.75
Portugal	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Romania	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Slovakia	3	Y	£50.57	£4.43	£4.75	5 days	£5.00	£0.75
Slovenia	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Spain	3	Y	£50.57	£4.43	£4.75	4 days	£5.00	£0.75
Sweden	4	Y	£56.70	£4.75	£4.75	3-4 days	£5.25	£0.75
Switzerland	2	Y	£43.81	£3.25	£25.00	3 days	£4.75	£0.75

* The unsuccessful return fee is charged in addition to the UK Return to Consignor Next Day rate



The whole world is in your hands with our [DPD Air Classic](#) & [DPD Air Express](#) services

More destinations, more control and all at the right price. Our DPD AIR CLASSIC service provides reliable delivery by air, while the DPD EXPRESS service provides even faster connectivity for those urgent international shipments.

[DPD Air Classic](#)

Air Classic is an extension of our Classic service into Europe connecting you to 230 countries across the globe. It's ideal for retailers who want to export to new markets, but don't want the full cost of the DPD Express service.

With full traceability and notifications to your customers, Air Classic will give your international customers the best possible delivery experience.

[DPD Express](#)

DPD's global express network - DPD EXPRESS - offers an unrivalled service to more than 230 countries worldwide. If you need to get your parcel to its destination urgently then DPD EXPRESS is the service for you.

DPD Air Classic

European Union Destinations

	Zone 1	Zone 2	Zone 3	Zone 4
Consignment rate (up to 30kg)	£98.46	£118.15	£118.15	£120.90
Additional Weight (add per 0.5kg)	£2.77	£2.77	£3.64	£3.64

Non-European Union Destinations

	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Consignment rate (up to 0.5kg)	£54.56	£62.68	£72.11	£70.70	£79.86
Additional Weight (add per 0.5kg)	£3.13	£5.14	£7.08	£8.20	£10.61

DPD Air Express

European Union Destinations

	Zone 1	Zone 2	Zone 3	Zone 4
Consignment rate (up to 0.5kg)	£51.23	£54.56	£58.59	£60.54
Additional Weight (add per 0.5kg)	£2.47	£3.64	£5.54	£5.73

Non-European Union Destinations

	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Consignment rate (up to 0.5kg)	£64.11	£73.68	£84.80	£83.14	£93.99
Additional Weight (add per 0.5kg)	£3.72	£6.05	£8.31	£9.56	£12.43

A customs clearance charge of £6 per shipment up to 5 lines, £1.75 per additional line thereafter applies to all air services to European Union destinations

International Notes

DPD Classic

Standard Liability – paid at 8.33 x SDR

Extended Liability – charged at 1% of the value of goods. Minimum charge £7.50. Maximum cover of £5,000 per consignment

DPD Air Classic and DPD Air Express

Standard Liability – \$100 per parcel

Extended Liability – charged at 1% of the value of goods. Minimum charge £7.50. Maximum cover of £5,000 per consignment

Items consigned by Air are subject to volumetric conversion and will be charged either by volumetric weight or actual weight.

Volumetric calculation: Length (cm) x Height (cm) x Width (cm) / 5000
e.g. 70 x 50 x 40 / 5000 = 28 kg

International Girth: 1 x Length (cm) + 2 x Height (cm) + 2 x Width (cm)

Maximum Length: 175cm Length (Oversize Export surcharge applies for parcels over 100cm in Length or over the Maximum Girth of 300cm)

Maximum Weight: 31.5kg (Oversize Export surcharge applies for parcels over the dead weight of 30kg)



Calculate the cost of your shipment

Our tariff has nine convenient zones. To calculate the cost of your consignment, refer to the zone guide and scheduled transit times, and follow the simple steps.

Delivered Duty Paid (DDP)

DDP delivery options are available on air services to most destinations. There is a £5 per consignment + a DPD administration fee of 2.5% or £12.50 against the total invoice value of miscellaneous billing for this offering.

Terms and Conditions

1. All prices are door to door. **2.** All rates are per consignment in UK £ sterling and exclude VAT. **3.** For parcels, price includes transit liability of \$100 per consignment. **4.** When the volume of goods exceeds 5.0 cubic metres per tonne, the company reserves the right to charge by volume. **5.** Rates quoted include routine Customs clearance for informal entries. For complex Customs procedures requiring formal entries, and/or use of receiving country's deferment account, a charge may be made to the consignee. This will depend on the country, destination and/or commodity. **6.** We are unable to deliver to PO Box/BFPO numbers. Delivery to PO Box only accepted for parcels going to Oman, Qatar, Jordan, Saudi Arabia, Kenya and Panama. **7.** All consignments are carried under the Terms and Conditions of carriage of DPD, a copy of which is available on request. **8.** The sender is liable for all non-paid duty and VAT by the receiver when delivery has been made. An additional administration charge of £12.5 or 2.5% of the invoice value, whichever is the greater, will apply. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT.

All parcels will be subject to volumetric conversion and the shipment charge will be based on either the volumetric or actual weight, whichever is greater. The volumetric weight of your parcel should be calculated as follows:

DPD Air Classic & DPD Air Express

length (cm) x height (cm) x width (cm)

e.g. divided by 5,000

$$\frac{70 \times 50 \times 40}{5,000} = 28\text{kg}$$

Maximum weight per item 31.5kg.
Maximum dimensions per item - 175cm length and 300cm girth (Oversize Export surcharge applies for over 100cm length, 300cm girth or 30kg dead weight).

Extended liability

Extended liability is easy to calculate using the simple steps below:

1. Round up the liability or replacement value of your shipment to the nearest pound, e.g. £139.27 = £140
2. If the value is more than £700, the premium charged will be 1% of the value, e.g. if the value is £837, divide this figure by 100 = £8.37

Minimum charge £7.50 up to a maximum liability of £5,000



DPD Air Classic and DPD Express destinations and transit times

Destination	Zone	Air Classic	DPD Express
Afghanistan	8	7 - 10	6 - 8
Albania	9	5 - 7	4 - 5
Algeria	9	4 - 7	3 - 5
American Samoa	9	6 - 8	5 - 6
Andorra	9	3 - 5	2 - 3
Angola	9	6 - 8	5 - 6
Anguilla	8	4 - 6	3 - 4
Antigua	8	4 - 7	3 - 5
Argentina	8	4 - 7	3 - 5
Armenia	9	5 - 8	4 - 6
Aruba	8	6 - 8	5 - 6
Australia	7	4 - 7	3 - 5
Austria	3	3	2
Azerbaijan	9	5 - 8	3-4
Bahamas	8	4 - 7	3 - 5
Bahrain	7	3 - 6	2 - 4
Bangladesh	8	4 - 7	3 - 5
Barbados	8	4 - 6	3 - 4
Belarus	9	6 - 8	5 - 6
Belgium	1	3-4	2
Belize	8	4 - 6	3 - 4
Benin	9	7 - 9	6 - 7
Bermuda	8	4 - 6	3 - 4
Bolivia	8	4 - 8	3 - 6
Bosnia	9	6-8	5 - 6
Botswana	9	6 - 8	5 - 6
Brazil	8	4 - 7	3 - 5
British Virgin Islands	8	4 - 7	3 - 5
Brunei	7	6 - 9	5 - 7
Bulgaria	3	3 - 6	2 - 4

Destination	Zone	Air Classic	DPD Express
Burkina Faso	9	8 - 10	7 - 8
Burundi	9	5 - 8	4 - 6
Cambodia	8	6 - 8	4 - 5
Cameroon	9	6 - 9	5 - 7
Canada	7	3 - 6	2 - 4
Canary Islands	9	4 - 6	3 - 4
Cape Verde	8	8 - 10	7 - 8
Cayman Islands	8	4 - 6	3 - 4
Central African Rep	9	8 - 10	7 - 8
Chad	9	6 - 9	5 - 7
Chile	8	4 - 7	3 - 5
China	9	4 - 13	3 - 5
Colombia	8	4 - 7	3 - 5
Comoros	9	8 - 10	7 - 8
Congo	9	8 - 10	7 - 8
Cook Islands	9	9 - 11	8 - 9
Costa Rica	8	6 - 9	5 - 7
Croatia	4	5 - 6	4 - 5
Cuba	9	8 - 11	7 - 9
Cyprus	4	3 - 6	2 - 4
Czech Republic	4	3 - 6	2 - 4
Denmark	3	4 - 6	3 - 5
Djibouti	9	7 - 9	6 - 7
Dominica	8	4 - 7	3 - 5
Dominican Republic	8	5 - 7	4 - 5
Ecuador	8	6 - 9	5 - 7
Egypt	8	3 - 6	2 - 4
El Salvador	8	6 - 9	5 - 7
Equatorial Guinea	8	8 - 10	7 - 8
Eritrea	9	6 - 9	5 - 7

Destination	Zone	Air Classic	DPD Express
Estonia	4	3 - 5	2 - 3
Ethiopia	9	3 - 6	2 - 4
Faroe Islands	5	9 - 11	8 - 9
Fiji	8	7 - 10	6 - 8
Finland	3	4- 5	2 - 4
France	2	3-4	2
French Guiana	8	7 - 9	6 - 7
French Polynesia	9	8 - 10	5- 7
Gabon	9	7 - 9	6 - 7
Gambia	9	8 - 10	7 - 8
Georgia	9	6 - 8	5 - 6
Germany	2	3 - 4	2
Ghana	9	4 - 7	3 - 4
Gibraltar	9	3 - 5	2 - 3
Greece	3	4 - 7	3 - 5
Greenland	7	4 - 6	3 - 4
Grenada	8	4 - 7	3 - 5
Guadeloupe	8	4 - 6	3 - 4
Guam	9	6 - 9	5 - 7
Guatemala	8	6 - 9	5 - 7
Guinea	9	6 - 9	5 - 7
Guyana	8	6 - 9	5 - 7
Haiti	8	7 - 10	6 - 8
Honduras	8	6 - 9	5 - 7
Hong Kong	6	3 - 5	2 - 3
Hungary	4	3 - 5	2 - 3
Iceland	7	3 - 5	2 - 3
India	7	3 - 6	2 - 4
Indonesia	7	4 - 7	3 - 5
Iran	9	5 - 8	4 - 6

Destination	Zone	Air Classic	DPD Express
Iraq	9	7 - 10	6
Israel	7	4 - 7	3 - 5
Italy	3	3 - 5	2 - 3
Ivory Coast	9	7 - 9	6 - 7
Jamaica	8	4 - 6	3 - 4
Japan	7	4 - 6	3 - 4
Jordan	8	3 - 5	2 - 3
Kazakhstan	9	5 - 8	4 - 6
Kenya	9	4 - 6	3 - 4
Korea (South)	8	4 - 6	3 - 4
Kuwait	8	3 - 6	2 - 4
Kyrgyzstan	9	6 - 9	5
Laos	9	6 - 9	5 - 7
Latvia	4	3 - 5	2 - 3
Lebanon	9	4 - 6	3 - 4
Lesotho	9	5 - 7	4 - 5
Liberia	9	8 - 10	7 - 8
Libya	9	3 - 6	2 - 4
Liechtenstein	7	3 - 4	2
Lithuania	4	3 - 6	2 - 4
Luxembourg	1	3 - 4	2
Macau	8	5 - 7	4 - 5
Macedonia	9	3 - 5	2 - 3
Madagascar	9	8 - 10	7 - 8
Malawi	9	7 - 10	6 - 8
Malaysia	7	4 - 6	3 - 5
Maldives	9	5 - 8	4 - 6
Mali	9	7 - 10	6 - 8
Malta	4	3 - 6	2 - 4
Martinique	8	4 - 6	3 - 4

Destination	Zone	Air Classic	DPD Express
Mauritania	9	8 - 10	7 - 8
Mauritius	9	6 - 9	5
Mayotte	8	6 - 8	5 - 6
Mexico	8	4 - 7	3 - 5
Moldova	9	5 - 8	4 - 6
Monaco	2	3 - 5	2 - 3
Mongolia	9	6 - 9	5 - 7
Montenegro	9	6 - 8	5 - 6
Montserrat	8	7 - 9	6 - 7
Morocco	9	4 - 6	3 - 4
Mozambique	9	6 - 9	5 - 7
Namibia	9	6 - 9	5 - 7
Nepal	9	6 - 9	5 - 7
Netherlands	1	3 - 4	2
New Caledonia	8	9 - 11	8 - 9
New Zealand	8	5 - 7	4 - 5
Nicaragua	8	6 - 9	5 - 7
Niger	9	8 - 10	7 - 8
Nigeria	8	5 - 8	4 - 6
Norway	6	3 - 6	2 - 4
Oman	8	3 - 5	2 - 3
Pakistan	8	4 - 7	3 - 5
Palau	9	9 - 11	8 - 9
Palestine	9	6 - 9	5 - 7
Panama	8	4 - 7	3 - 5
Papua New Guinea	8	7 - 11	6 - 9
Paraguay	8	7 - 9	6 - 7
Peru	8	4 - 6	3 - 4
Philippines	7	6 - 8	5 - 6
Poland	4	3 - 5	2 - 3

Destination	Zone	Air Classic	DPD Express
Portugal	3	3 - 5	2 - 3
Puerto Rico	8	7 - 10	6 - 8
Qatar	8	3 - 6	2 - 4
Reunion Island	9	8 - 10	7 - 8
Romania	3	4 - 7	3 - 5
Russia	7	6 - 10	5 - 8
Rwanda	9	5 - 8	4 - 6
Saba/Curacao (Netherlands Antilles)	8	8 - 10	7 - 8
San Marino	9	4 - 6	3 - 4
Saudi Arabia	9	3 - 6	2 - 4
Senegal	9	5 - 8	4 - 6
Serbia	9	5 - 7	4 - 5
Seychelles	9	9 - 11	7
Singapore	6	3 - 6	2 - 3
Slovakia	4	4 - 7	3 - 5
Slovenia	4	5 - 7	4 - 5
Solomon Islands	9	7 - 10	6 - 8
South Africa	7	4 - 6	3 - 4
Spain	3	3 - 5	2 - 3
Sri Lanka	8	4 - 7	3 - 5
St Kitts & Nevis	8	4 - 7	3 - 5
St Lucia	8	4 - 6	3 - 4
St Maarten	8	4 - 6	3 - 4
St Vincent and the Grenadines	8	4 - 6	3 - 4
Sudan	9	4 - 8	3 - 6
Suriname	8	7 - 9	6 - 7
Swaziland	9	5 - 7	4 - 5
Sweden	3	4 - 5	3 - 4
Switzerland	6	3 - 5	2 - 3

Destination	Zone	Air Classic	DPD Express
Syria	8	5 - 7	4 - 5
Taiwan	8	4 - 6	3 - 4
Tanzania	9	5 - 7	4 - 5
Thailand	7	4 - 6	3 - 4
Togo	9	8 - 10	7 - 8
Trinidad & Tobago	8	4 - 7	3 - 5
Tunisia	9	3 - 6	2 - 4
Turkey	8	3 - 6	2 - 4
Turkmenistan	9	6 - 9	5 - 7
Turks & Caicos Islands	8	4 - 6	3 - 4
Uganda	9	4 - 7	3 - 5
Ukraine	8	4 - 7	3 - 5
United Arab Emirates	7	4 - 7	2 - 4
United States	5	3 - 6	2 - 4
Uruguay	8	4 - 7	3 - 5
Uzbekistan	9	5 - 8	4 - 6
Vanuatu	9	8 - 10	7 - 8
Vatican City	5	3 - 5	2 - 3
Venezuela	8	4 - 7	3 - 5
Vietnam	9	4 - 7	3 - 5
Virgin Islands, U.s.	8	8 - 11	7 - 9
Western Samoa	9	7 - 10	6 - 8
Yemen	9	4 - 7	3 - 5
Zambia	9	5 - 7	4 - 5
Zimbabwe	9	4 - 6	3 - 4

These transit times are for major cities; other destinations may require additional time in transit.



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DPD Air Classic parcel rates

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5 kg	£98.46	£118.15	£118.15	£120.90	£54.56	£62.68	£72.11	£70.70	£79.86
1.0 kg	£98.46	£118.15	£118.15	£120.90	£57.69	£67.82	£79.19	£78.90	£90.47
1.5 kg	£98.46	£118.15	£118.15	£120.90	£60.82	£72.96	£86.27	£87.10	£101.08
2.0 kg	£98.46	£118.15	£118.15	£120.90	£63.95	£78.10	£93.35	£95.30	£111.69
2.5 kg	£98.46	£118.15	£118.15	£120.90	£67.08	£83.24	£100.43	£103.50	£122.30
3.0 kg	£98.46	£118.15	£118.15	£120.90	£70.21	£88.38	£107.51	£111.70	£132.91
3.5 kg	£98.46	£118.15	£118.15	£120.90	£73.34	£93.52	£114.59	£119.90	£143.52
4.0 kg	£98.46	£118.15	£118.15	£120.90	£76.47	£98.66	£121.67	£128.10	£154.13
4.5 kg	£98.46	£118.15	£118.15	£120.90	£79.60	£103.80	£128.75	£136.30	£164.74
5.0 kg	£98.46	£118.15	£118.15	£120.90	£82.73	£108.94	£135.83	£144.50	£175.35
5.5 kg	£98.46	£118.15	£118.15	£120.90	£85.86	£114.08	£142.91	£152.70	£185.96
6.0 kg	£98.46	£118.15	£118.15	£120.90	£88.99	£119.22	£149.99	£160.90	£196.57
6.5 kg	£98.46	£118.15	£118.15	£120.90	£92.12	£124.36	£157.07	£169.10	£207.18
7.0 kg	£98.46	£118.15	£118.15	£120.90	£95.25	£129.50	£164.15	£177.30	£217.79
7.5 kg	£98.46	£118.15	£118.15	£120.90	£98.38	£134.64	£171.23	£185.50	£228.40
8.0 kg	£98.46	£118.15	£118.15	£120.90	£101.51	£139.78	£178.31	£193.70	£239.01
8.5 kg	£98.46	£118.15	£118.15	£120.90	£104.64	£144.92	£185.39	£201.90	£249.62
9.0 kg	£98.46	£118.15	£118.15	£120.90	£107.77	£150.06	£192.47	£210.10	£260.23
9.5 kg	£98.46	£118.15	£118.15	£120.90	£110.90	£155.20	£199.55	£218.30	£270.84
10.0 kg	£98.46	£118.15	£118.15	£120.90	£114.03	£160.34	£206.63	£226.50	£281.45
10.5 kg	£98.46	£118.15	£118.15	£120.90	£117.16	£165.48	£213.71	£234.70	£292.06
11.0 kg	£98.46	£118.15	£118.15	£120.90	£120.29	£170.62	£220.79	£242.90	£302.67
11.5 kg	£98.46	£118.15	£118.15	£120.90	£123.42	£175.76	£227.87	£251.10	£313.28
12.0 kg	£98.46	£118.15	£118.15	£120.90	£126.55	£180.90	£234.95	£259.30	£323.89
12.5 kg	£98.46	£118.15	£118.15	£120.90	£129.68	£186.04	£242.03	£267.50	£334.50
13.0 kg	£98.46	£118.15	£118.15	£120.90	£132.81	£191.18	£249.11	£275.70	£345.11
13.5 kg	£98.46	£118.15	£118.15	£120.90	£135.94	£196.32	£256.19	£283.90	£355.72
14.0 kg	£98.46	£118.15	£118.15	£120.90	£139.07	£201.46	£263.27	£292.10	£366.33
14.5 kg	£98.46	£118.15	£118.15	£120.90	£142.20	£206.60	£270.35	£300.30	£376.94
15.0 kg	£98.46	£118.15	£118.15	£120.90	£145.33	£211.74	£277.43	£308.50	£387.55
15.5 kg	£98.46	£118.15	£118.15	£120.90	£148.46	£216.88	£284.51	£316.70	£398.16
16.0 kg	£98.46	£118.15	£118.15	£120.90	£151.59	£222.02	£291.59	£324.90	£408.77
16.5 kg	£98.46	£118.15	£118.15	£120.90	£154.72	£227.16	£298.67	£333.10	£419.38
17.0 kg	£98.46	£118.15	£118.15	£120.90	£157.85	£232.30	£305.75	£341.30	£429.99
17.5 kg	£98.46	£118.15	£118.15	£120.90	£160.98	£237.44	£312.83	£349.50	£440.60
18.0 kg	£98.46	£118.15	£118.15	£120.90	£164.11	£242.58	£319.91	£357.70	£451.21
18.5 kg	£98.46	£118.15	£118.15	£120.90	£167.24	£247.72	£326.99	£365.90	£461.82
19.0 kg	£98.46	£118.15	£118.15	£120.90	£170.37	£252.86	£334.07	£374.10	£472.43
19.5 kg	£98.46	£118.15	£118.15	£120.90	£173.50	£258.00	£341.15	£382.30	£483.04
20.0 kg	£98.46	£118.15	£118.15	£120.90	£176.63	£263.14	£348.23	£390.50	£493.65
20.5 kg	£98.46	£118.15	£118.15	£120.90	£179.76	£268.28	£355.31	£398.70	£504.26
21.0 kg	£98.46	£118.15	£118.15	£120.90	£182.89	£273.42	£362.39	£406.90	£514.87
21.5 kg	£98.46	£118.15	£118.15	£120.90	£186.02	£278.56	£369.47	£415.10	£525.48
22.0 kg	£98.46	£118.15	£118.15	£120.90	£189.15	£283.70	£376.55	£423.30	£536.09
22.5 kg	£98.46	£118.15	£118.15	£120.90	£192.28	£288.84	£383.63	£431.50	£546.70
23.0 kg	£98.46	£118.15	£118.15	£120.90	£195.41	£293.98	£390.71	£439.70	£557.31
23.5 kg	£98.46	£118.15	£118.15	£120.90	£198.54	£299.12	£397.79	£447.90	£567.92
24.0 kg	£98.46	£118.15	£118.15	£120.90	£201.67	£304.26	£404.87	£456.10	£578.53
24.5 kg	£98.46	£118.15	£118.15	£120.90	£204.80	£309.40	£411.95	£464.30	£589.14
25.0 kg	£98.46	£118.15	£118.15	£120.90	£207.93	£314.54	£419.03	£472.50	£599.75
25.5 kg	£98.46	£118.15	£118.15	£120.90	£211.06	£319.68	£426.11	£480.70	£610.36
26.0 kg	£98.46	£118.15	£118.15	£120.90	£214.19	£324.82	£433.19	£488.90	£620.97
26.5 kg	£98.46	£118.15	£118.15	£120.90	£217.32	£329.96	£440.27	£497.10	£631.58
27.0 kg	£98.46	£118.15	£118.15	£120.90	£220.45	£335.10	£447.35	£505.30	£642.19
27.5 kg	£98.46	£118.15	£118.15	£120.90	£223.58	£340.24	£454.43	£513.50	£652.80
28.0 kg	£98.46	£118.15	£118.15	£120.90	£226.71	£345.38	£461.51	£521.70	£663.41
28.5 kg	£98.46	£118.15	£118.15	£120.90	£229.84	£350.52	£468.59	£529.90	£674.02
29.0 kg	£98.46	£118.15	£118.15	£120.90	£232.97	£355.66	£475.67	£538.10	£684.63
29.5 kg	£98.46	£118.15	£118.15	£120.90	£236.10	£360.80	£482.75	£546.30	£695.24
30.0 kg	£98.46	£118.15	£118.15	£120.90	£239.23	£365.94	£489.83	£554.50	£705.85
30.5 kg	£101.23	£120.92	£121.79	£124.54	£242.36	£371.08	£496.91	£562.70	£716.46
31.0 kg	£104.00	£123.69	£125.43	£128.18	£245.49	£376.22	£503.99	£570.90	£727.07
31.5 kg	£106.77	£126.46	£129.07	£131.82	£248.62	£381.36	£511.07	£579.10	£737.68

Country specific rates are available on request. Please call **0121 336 4900**.

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DPD Express parcel rates

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5 kg	£51.23	£54.56	£58.59	£60.54	£64.11	£73.68	£84.80	£83.14	£93.99
1.0 kg	£53.70	£58.20	£64.13	£66.27	£67.83	£79.73	£93.11	£92.70	£106.42
1.5 kg	£56.17	£61.84	£69.67	£72.00	£71.55	£85.78	£101.42	£102.26	£118.85
2.0 kg	£58.64	£65.48	£75.21	£77.73	£75.27	£91.83	£109.73	£111.82	£131.28
2.5 kg	£61.11	£69.12	£80.75	£83.46	£78.99	£97.88	£118.04	£121.38	£143.71
3.0 kg	£63.58	£72.76	£86.29	£89.19	£82.71	£103.93	£126.35	£130.94	£156.14
3.5 kg	£66.05	£76.40	£91.83	£94.92	£86.43	£109.98	£134.66	£140.50	£168.57
4.0 kg	£68.52	£80.04	£97.37	£100.65	£90.15	£116.03	£142.97	£150.06	£181.00
4.5 kg	£70.99	£83.68	£102.91	£106.38	£93.87	£122.08	£151.28	£159.62	£193.43
5.0 kg	£73.46	£87.32	£108.45	£112.11	£97.59	£128.13	£159.59	£169.18	£205.86
5.5 kg	£75.93	£90.96	£113.99	£117.84	£101.31	£134.18	£167.90	£178.74	£218.29
6.0 kg	£78.40	£94.60	£119.53	£123.57	£105.03	£140.23	£176.21	£188.30	£230.72
6.5 kg	£80.87	£98.24	£125.07	£129.30	£108.75	£146.28	£184.52	£197.86	£243.15
7.0 kg	£83.34	£101.88	£130.61	£135.03	£112.47	£152.33	£192.83	£207.42	£255.58
7.5 kg	£85.81	£105.52	£136.15	£140.76	£116.19	£158.38	£201.14	£216.98	£268.01
8.0 kg	£88.28	£109.16	£141.69	£146.49	£119.91	£164.43	£209.45	£226.54	£280.44
8.5 kg	£90.75	£112.80	£147.23	£152.22	£123.63	£170.48	£217.76	£236.10	£292.87
9.0 kg	£93.22	£116.44	£152.77	£157.95	£127.35	£176.53	£226.07	£245.66	£305.30
9.5 kg	£95.69	£120.08	£158.31	£163.68	£131.07	£182.58	£234.38	£255.22	£317.73
10.0 kg	£98.16	£123.72	£163.85	£169.41	£134.79	£188.63	£242.69	£264.78	£330.16
10.5 kg	£100.63	£127.36	£169.39	£175.14	£138.51	£194.68	£251.00	£274.34	£342.59
11.0 kg	£103.10	£131.00	£174.93	£180.87	£142.23	£200.73	£259.31	£283.90	£355.02
11.5 kg	£105.57	£134.64	£180.47	£186.60	£145.95	£206.78	£267.62	£293.46	£367.45
12.0 kg	£108.04	£138.28	£186.01	£192.33	£149.67	£212.83	£275.93	£303.02	£379.88
12.5 kg	£110.51	£141.92	£191.55	£198.06	£153.39	£218.88	£284.24	£312.58	£392.31
13.0 kg	£112.98	£145.56	£197.09	£203.79	£157.11	£224.93	£292.55	£322.14	£404.74
13.5 kg	£115.45	£149.20	£202.63	£209.52	£160.83	£230.98	£300.86	£331.70	£417.17
14.0 kg	£117.92	£152.84	£208.17	£215.25	£164.55	£237.03	£309.17	£341.26	£429.60
14.5 kg	£120.39	£156.48	£213.71	£220.98	£168.27	£243.08	£317.48	£350.82	£442.03
15.0 kg	£122.86	£160.12	£219.25	£226.71	£171.99	£249.13	£325.79	£360.38	£454.46
15.5 kg	£125.33	£163.76	£224.79	£232.44	£175.71	£255.18	£334.10	£369.94	£466.89
16.0 kg	£127.80	£167.40	£230.33	£238.17	£179.43	£261.23	£342.41	£379.50	£479.32
16.5 kg	£130.27	£171.04	£235.87	£243.90	£183.15	£267.28	£350.72	£389.06	£491.75
17.0 kg	£132.74	£174.68	£241.41	£249.63	£186.87	£273.33	£359.03	£398.62	£504.18
17.5 kg	£135.21	£178.32	£246.95	£255.36	£190.59	£279.38	£367.34	£408.18	£516.61
18.0 kg	£137.68	£181.96	£252.49	£261.09	£194.31	£285.43	£375.65	£417.74	£529.04
18.5 kg	£140.15	£185.60	£258.03	£266.82	£198.03	£291.48	£383.96	£427.30	£541.47
19.0 kg	£142.62	£189.24	£263.57	£272.55	£201.75	£297.53	£392.27	£436.86	£553.90
19.5 kg	£145.09	£192.88	£269.11	£278.28	£205.47	£303.58	£400.58	£446.42	£566.33
20.0 kg	£147.56	£196.52	£274.65	£284.01	£209.19	£309.63	£408.89	£455.98	£578.76
20.5 kg	£150.03	£200.16	£280.19	£289.74	£212.91	£315.68	£417.20	£465.54	£591.19
21.0 kg	£152.50	£203.80	£285.73	£295.47	£216.63	£321.73	£425.51	£475.10	£603.62
21.5 kg	£154.97	£207.44	£291.27	£301.20	£220.35	£327.78	£433.82	£484.66	£616.05
22.0 kg	£157.44	£211.08	£296.81	£306.93	£224.07	£333.83	£442.13	£494.22	£628.48
22.5 kg	£159.91	£214.72	£302.35	£312.66	£227.79	£339.88	£450.44	£503.78	£640.91
23.0 kg	£162.38	£218.36	£307.89	£318.39	£231.51	£345.93	£458.75	£513.34	£653.34
23.5 kg	£164.85	£222.00	£313.43	£324.12	£235.23	£351.98	£467.06	£522.90	£665.77
24.0 kg	£167.32	£225.64	£318.97	£329.85	£238.95	£358.03	£475.37	£532.46	£678.20
24.5 kg	£169.79	£229.28	£324.51	£335.58	£242.67	£364.08	£483.68	£542.02	£690.63
25.0 kg	£172.26	£232.92	£330.05	£341.31	£246.39	£370.13	£491.99	£551.58	£703.06
25.5 kg	£174.73	£236.56	£335.59	£347.04	£250.11	£376.18	£500.30	£561.14	£715.49
26.0 kg	£177.20	£240.20	£341.13	£352.77	£253.83	£382.23	£508.61	£570.70	£727.92
26.5 kg	£179.67	£243.84	£346.67	£358.50	£257.55	£388.28	£516.92	£580.26	£740.35
27.0 kg	£182.14	£247.48	£352.21	£364.23	£261.27	£394.33	£525.23	£589.82	£752.78
27.5 kg	£184.61	£251.12	£357.75	£369.96	£264.99	£400.38	£533.54	£599.38	£765.21
28.0 kg	£187.08	£254.76	£363.29	£375.69	£268.71	£406.43	£541.85	£608.94	£777.64
28.5 kg	£189.55	£258.40	£368.83	£381.42	£272.43	£412.48	£550.16	£618.50	£790.07
29.0 kg	£192.02	£262.04	£374.37	£387.15	£276.15	£418.53	£558.47	£628.06	£802.50
29.5 kg	£194.49	£265.68	£379.91	£392.88	£279.87	£424.58	£566.78	£637.62	£814.93
30.0 kg	£196.96	£269.32	£385.45	£398.61	£283.59	£430.63	£575.09	£647.18	£827.36
30.5 kg	£199.43	£272.96	£390.99	£404.34	£287.31	£436.68	£583.40	£656.74	£839.79
31.0 kg	£201.90	£276.60	£396.53	£410.07	£291.03	£442.73	£591.71	£666.30	£852.22
31.5 kg	£204.37	£280.24	£402.07	£415.80	£294.75	£448.78	£600.02	£675.86	£864.65

Country specific rates are available on request. Please call **0121 336 4900**.

Additional Information & Surcharges

From UK Shop Return to shop (for items weighing up to [20kg](#)) - £17.82 per parcel

Surcharges	UK	Offshore	Ireland	Classic	Air
3rd Party	£12.00	£15.00	£17.50	£15.50	£15.50
4th Party	£12.00	£15.00	£17.50	£15.50	£15.50
Scottish Delivery Zone	£0.00	-	-	-	-
Congestion	£0.75	-	-	-	-
Nothing to Collect	£12.00	£12.00	£12.00	£12.00	£12.00
Duties & Taxes Prepaid / Delivered Duties Paid	-	-	Refer to Classic Section	Refer to Classic Section	Refer to Air Services Section
Oversize / Overweight Charge For UK parcels exceeding the maximum weights and dimensions stated in our terms and conditions	£23.50	£23.50	-	-	-
EU / Customs Clearance Charge For customs clearance, handling and processing costs to export parcels to EU destinations from the UK	-	-	£4.75	Refer to Classic Section	Refer to Air Services Section
Oversize Export For parcels exported on our Classic Road, Republic of Ireland Two Day and Air Services which exceed the maximum weights and dimensions stated in the Classic / Air Services section	-	-	£22.00 PP	£22.00 PP	£22.00 PP
Unsuccessful EU Export Applies to the handling and return of parcels destined for EU/EFTA countries which cannot be exported	-	-	£0.75 PP	£0.75 PP	-
EU Export Return A returns surcharge per parcel will apply when DPD return the parcel from EU/EFTA countries, and covers the additional operational and processing costs	-	-	£3.75 PP	Refer to Classic Section	-
Non-compatible surcharge For parcels that are incompatible with our automated sortation equipment	£6.00	£6.00	£6.00	£6.00	-
Fuel and Energy	Please refer to our website www.dpdlocal.co.uk/fuel				
Carriage Surcharge An additional charge is applied to all parcels to cover carriage costs	Please refer to our website www.dpdlocal.co.uk/carriage				
Clearance Amendment Fee Following a request, consignment information such as value and classification can be adjusted during or after the initial declaration	-	-	£20.00	£20.00	£20.00

Copy Customs Documentation Administration Fee An admin fee will apply for processing and producing copies of documents including SAD, EAD, S8 and E2	-	-	£25.00	£25.00	£25.00
Remote Area Surcharge A fee applies for shipments delivered to a location that is deemed too remote - the islands and highlands or a post code that is difficult to serve	-	-	£12.50	£12.50	£12.50
FDA Clearance & Inspection Fee A fee applies in instances where an FDA inspection takes place	-	-	-	-	£20.00
Address Correction A fee will be applied if the address supplied is incomplete, outdated or incorrect	-	-	£12.00	£12.00	£12.00
Non Routine Clearance Processing During the clearance process other surcharges may be applicable, such as customs inspections, additional handling/screening or manual intervention	-	-	£25.00	£25.00	£25.00
Air Transport Surcharges This covers the ever-changing global capacity and operational challenges to the global air transport supply chain following recent world events which have led to limited air cargo capacity and increased operating costs					

Please refer to our website www.dpdlocal.co.uk/content/products_services/air-transport-surcharge.jsp

Complimentary Products and Services	UK
Redelivery attempts	Free of charge
Predict SMS Notifications	Free of charge
Predict Email Notifications	Free of charge
All Stationery and Expresspaks	Free of charge
Ship@Ease Shipping System	Free of charge
Proof of Delivery	Free of charge

Additional Information

Pricing - UK pricing is provided for items consigned to England, Wales and Scotland unless otherwise stated

Returns to Consignee - These will be charged at the next day rate



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DPD Direct & DPD Direct Lite

Expand your online business and accelerate your growth with our international e-commerce delivery solution

DPD Direct offers you a variety of tracked worldwide services that can be tailored for your needs depending on destination, cost, weight, delivery options and experience.

Select from a blend of postal and courier delivery, with or without signature, to a home, mailbox or collection point.



Customs clearance doesn't have to be complicated

We provide a range of customs clearance methods to simplify the process of international trade.

We've developed our customs clearance solutions to give you the most appropriate and efficient options, not just for your business but for your customers too.

Through a strategic partnership between Asendia and DPD UK, we are able to facilitate the global e-commerce expansion of UK retailers.

Asendia, the joint venture between La Poste and Swiss Post, brings together logistics excellence and smart technologies, and with the combined international logistics expertise and network connections we provide access to a tailored, global e-commerce solution with our DPD Direct service.

Destination	DPD Direct Lite Transit Time	DPD Direct Transit Time
Australia	5-12	5-11
Austria	4-10	4-6
Bahrain	N/A	4-5
Belgium	4-10	3-4
Brazil	7-12	6-9
Bulgaria	N/A	6-8
Cambodia	N/A	6-8
Canada	5-10	3-7
Canary Islands	N/A	6-7
China	7-12	7-11
Croatia	4-10	4-7
Cyprus	7-12	5-6
Czech Republic	5-10	5-6
Denmark	4-10	4-6
Estonia	5-10	4-8
Finland	4-10	4-6
France	3-7	3-5
Germany	4-8	3-5
Greece	5-10	8-12
Hong Kong	N/A	3-6
Hungary	4-10	5-6
Iceland	4-10	6-7
India	N/A	8-9

Israel	4-9	6-8
Italy	4-10	4-7
Japan	5-12	4-6
Jordan	N/A	6-7
Kazakhstan	N/A	8-9
Kenya	N/A	5-7
Kuwait	N/A	6-7
Latvia	3-10	4-8
Lebanon	N/A	5-6
Lithuania	5-10	4-9
Luxembourg	4-10	3-5
Macau	N/A	8-9
Malaysia	N/A	5-7
Malta	7-12	5-6
Monaco	N/A	4-5
Netherlands	3-8	3-4
New Zealand	7-12	5-13
Norway	4-10	4-9
Oman	N/A	4-6
Philippines	N/A	8-9
Poland	4-10	4-7
Portugal	4-10	4-6
Qatar	N/A	5-6
Republic Of Ireland	N/A	3-4
Romania	N/A	7-8
Saudi Arabia	N/A	4-6
Singapore	5-9	3-7
Slovakia	5-10	4-7
Slovenia	5-10	4-7
South Africa	N/A	5-6
South Korea	7-12	7-8
Spain	4-10	3-6
Sweden	4-10	5-6
Switzerland	4-7	4-7
Taiwan	N/A	8-9
Thailand	N/A	8-9
Turkey	7-12	5-6
United Arab Emirates	N/A	4-6
USA	5-10	4-7

A customs clearance surcharge of £1.00 per consignment applies to all European Union destinations on our DPD Direct Service.

An admin fee of 4% duty and tax value applies for delivery duty paid on our DPD Direct Service.

An Air Transport Surcharge applies to destinations on our DPD Direct and DPD Direct Lite Services. Please refer to our website: https://www.dpdlocal.co.uk/content/products_services/air-transport-surcharge.jsp

Notes: DPD Local UK Ltd

UK Service

1. All rates are exclusive of VAT.
2. When the volume of goods exceeds 6.0 cubic metres per tonne, the Company reserves the right to charge by volume.
3. Rates may be subject to surcharge, which will be advised to customers in advance.
4. All consignments are carried under the Terms and Conditions of Carriage of DPD Local UK Ltd, a copy of which is available on request.
5. An additional £10.50 will be applied to all 3rd party and 3rd-4th party collections.
6. Freight and standard parcels should be consigned separately. If you do ship a multiple piece consignment with a mixture of freight and parcels, the whole consignment will be charged as freight if one item weighs more than 31.5kg.
7. An Oversize / Overweight Charge of £23.50 per parcel will apply for any items that exceed dimensions of 1.0 metre in length or 2.3 metres in girth and that are not declared as freight.
8. Minimum invoice charge of £40.00 may apply.
9. Scottish Highlands & Islands postcodes includes: AB36-38, AB55-56, FK17-21, IV1-39, IV52-54, IV63, KW1-14, PA21-40, PA80, PH19-26, PH30-41, PH49-50, HS1-9, IV40-51, IV55-56, KA27-28, KW15-17, PA20, PA38, PA41-49, PA60-78, PH42-44, ZE1-3



For more information on DPD Local, call [0121 336 4900](tel:01213364900)
visit our website at www.dpdlocal.co.uk
or contact us via email: sales.enquiries@dpdlocal.co.uk



DPD has achieved ISO9001:2008 and
ISO14001:2004 approval

