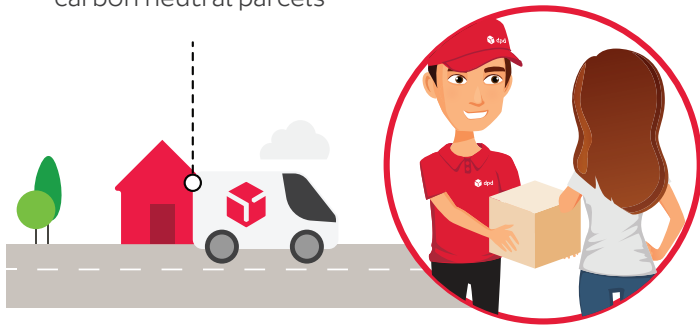




Carbon neutral commitment

In 2015, DPDgroup delivered **969 million** carbon neutral parcels



DrivingChange™ is our commitment to Corporate Social Responsibility. We believe in being a responsible partner to the people, businesses, and communities we work closely with.

We ensure our carbon neutral commitment by measuring our CO2 emissions, by striving to reduce them, and by offsetting the remaining ones.

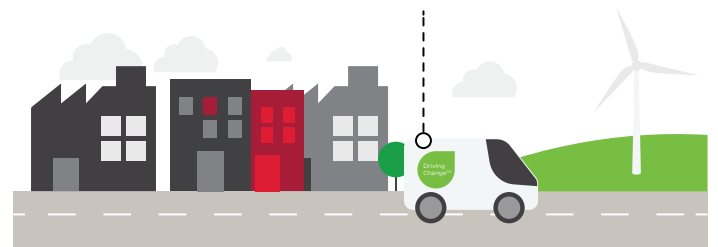
Measure

DPDgroup is committed to making every parcel delivered carbon neutral. The first step in our programme is to assess the Green House Gas (GHG) emissions resulting from our activity. Key performance indicators, KPIs, are followed quarterly in order to evaluate the environmental impact. The reporting has been externally audited since 2012.

Reduction

The reduction initiatives to improve the efficiency of our transport network include; tour optimisation, the deployment of innovative solutions, like Predict or Pickup, the addition of alternative fuel vehicles or the incorporation of suitable vehicles like double-deck or long combination trucks.

More than **3 million kilometres** traveled by our alternative energy fleet



More than **800 000 tonnes of CO₂e** offset



Offset

To offset our remaining transport emissions, we finance renewable and cleaner energy production projects by purchasing carbon credits. Together with EcoAct, the European leader in the Carbon Market, we have an offsetting programme that complies with the most rigorous international standards.



Carbon neutral commitment

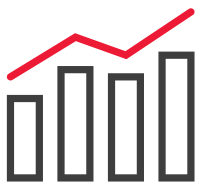


dpdgroup

Our reduction programme

Our carbon neutral commitment aims to not only measure, reduce and offset the emissions of our own vehicles, but also the activity of our delivery partners. The whole supply chain is monitored through our sustainability reporting. Delivery partners are also part of our reduction target and their resulting emissions are being offset too. Our delivery partners are included in the different initiatives that aim to reduce our environmental impact and increase our efficiency, like our optimisation or the deployment of alternative energy vehicles.

DPDgroup has Europe's largest road network. Last year, of all the international parcels transported by air, only a small percentage were on short distance flights. Our road network contributes to minimise our GHG emissions.



10% reduction of GHG emission per parcel by 2020



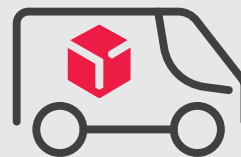
480 double-deck trucks to optimise load



5 million parcels transported on an alternative energy vehicle



5% of total air freight on short-haul flights



50% of our delivery fleet is less than 5 years old

We develop innovative delivery services like Predict and Pickup that increase the first-time delivery success, resulting in higher efficiency of our delivery fleet. This means less GHG emissions per parcel delivered.



22 000 Pickup points in 14 countries



Predict is available in **22** countries



Carbon neutral commitment



dpd group

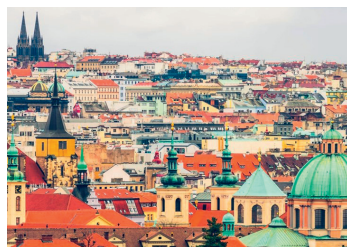
Our offsetting programme

To offset our remaining transport emissions, we finance renewable and cleaner energy production projects by purchasing carbon credits. Together with EcoAct, the European leader in the Carbon Market, we have an offsetting programme that complies with international standards. The objective of the projects is to contribute to a clean energy transition and reduce the carbon footprint of industrial processes in Europe, as well as providing sustainable economic development for local communities.

The projects and their location



United Kingdom & Germany
Improving the local energy mix by capturing methane



Czech Republic
Producing energy from waste



Poland
Producing building materials from waste



Turkey & India
Wind energy

Comply with international carbon standards



Verified Carbon Standard



Gold Standard



Joint Implementation Standard Change (UNFCCC)

6 projects

in our offsetting programme

Over the last year, our projects have produced the equivalent of **681 000 MWh** of energy, which is the annual consumption of **410 000 houses**.

200,000 m³ of organic waste recycled in energy production